SMAIL BUSINESS CORPORATION
REPORT: PERFORMANCE SCORECARD
PERIOD COVERED. 1st quarter 2019 Accomplishment

_	INTERNAL PROCESS				S	STEAKHOLDERS		1				SOCIAL IMPACT					
	SM 12	SM 11	SM 10	6 MS	SO 4	8 WS	803	SM 7	SM 6	SM 5	SM 4	502	E WS	5M 2	SM 1	ž	
Sub-total	Attzin ISO 9001:2015 Certification	Increase Number of Capacity Building Participants	Improve Percentage of Loans Processed Within Prescribed Time	Increase Number of Local Conduits Per Province	Sub-total Improve Service Delivery	Percentage of Satisfied Customers	Ensura Customer Satisfaction	Improved Past Due Rate	improve Collection Effectiveness index	Improve Return on Assets	Improve Net Operating Income	Guarantee Profitability and Sustainability	Spread Distribution of Financing Portfolios Nationwide	Increase Number of Micro and Small Enterprise Borrowers	Increasing Total Financing Portfolio	Common the Accession of the Common terms of th	Objection / Handle
	Actual Accompilshment	Absolute Number (Cumulative Count)	Number of Loan Applications Processed Within Applicable Turnaround Time/Total Number of Applications	Absolute Number		Number of Stakeholders who gave a Rating of at least Satisfactory / Total Number of Respondent		Value of Past Due Loan Accounts / Total Financing Portfolio	[(Begining Receiveables + Monthly Income - Ending Total Receiveables) / (Beginning Receiveables + Monthly Income - Ending Current Receiveables)] /x 100	(Net Income/Total Assets) x 100	Operating Income - Operati	· · · · · · · · · · · · · · · · · · ·	Absolute Number	Absolute Number of New Borrowers	Year-End Loan Portfolio (Gross Amount)		COMPONENT
20%	5 <b>%</b>	5%	5%	5%	5%	<b>5</b>		10%	10%	10%	10%	<b>美國新疆</b>	<b>X</b>	10%	10%	Magn	
	All or Nothing	(Actual/Target) × Weight Less Than B3 = 0%	(Artual/Target) x Weight	(Actual/Target) x Weight		(Actual/Target) x Weight H Less Than 80% = 0%	がある。 対象を対象をある。 を関係を対象を対象を対象を対象を対象を対象を対象を対象を対象を対象を対象を対象を対象を	1 - [(Actual - Target / Target) x Weight] 0% If 22% and higher	AH or nothing	(Actual/Target) x Weight	(Actual/Target) x Weight Less Than P15 Million = 0%	<b>建筑建筑的建筑。17.10年,17.10年的建筑</b>	(Actual/Target) x Welght	(Actual/Target) x Weight	P5.50 Billion and Above = 10% P4.40 - Billion to P5.49 Billion = 5% - P3.30 Billion to P4.39 Billion = 2.5% - Less Than P3.30 Billion = 0%	many of the second second	
	Maintain ISO 9001:2015 Certification	114 New Capacity Building Participants	100% of Applications Processed within Prescribed Turnaround Time	B1 Provinces and 4 districts of Manila with at least 3 local conduits each		<b>%</b>	<b>通过的图片的 1000</b>	20%	Break-even	0.51%	P20.85 Million		75 Provinces with Minimum Loan Portfolio of P20 Million Per Province	40,000	PS.S Billion		2019 Target
	IN PROGRESS	•	53.79%	74		IN PROGRESS	学を記載した。	17.90%	29.58%	0.16%	Php12.14 Million	がは、後の世界のでは、	¥\$	15,398	P4.4 Billion	(Tax dimension)	2019 Accomplishment



	_	LEARNING & GROV						
IAIOI		SM 14	9 05	SM 13 Percentage of Employees Meeting Required Compentencies				
	Sub-total	Automate Existing Systems and Processes   Actual Accomplishment	是是这个是一个,但是一个一个一个一个一个一个一个一个一个一个一个一个一个一个一个一个一个一个一个					
		Actual Accomplishment		Actual Accomplishment	Compared to the compared to the section of the sect			
	10%	% S	A CONTRACTOR OF THE PARTY OF TH	S%	No.			
		All or Nothing		All or Nothing	がは、10mmのは、10mmのは、10mmのからからないのでは、10mmのできた。			
		Implementation of the following:  Loan Origination System  Loan Disbursement System  Loan Collection System  Business Performance indicator Profile  Procurement Management System  Account Management System		Improvement in the Competency baseline of the organization	STORY OF THE PROPERTY OF THE PARTY OF THE PA			
		System, completed the 1) Pre-Production Technical Testing and b) End-User Training in all area offices c) Pilot testing (ongoing since March 2019)	Ex the loan Orlaination	SB Corp Management approved the Learning and Development Plan formulated to address the results of the baseline competency assessment.	A CONTRACTOR OF THE PROPERTY OF THE PERSON O			

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