

CALL FOR PROPOSALS
CORPORATE PAY-OUT AND BILLS PAYMENT SERVICES

TERMS OF REFERENCE

PARTICULARS		CRITERIA	RATING		
			5 points	3 points	2 points
A	Branches	With branches nationwide (Luzon, Visayas and Mindanao) in particular with Marawi Branch	With branches nationwide, including Marawi branch	With branches nationwide except Marawi Branch, but with nearby branches in Marawi	With branches nationwide, except in areas near Marawi
A	Years in business	25 years or more, in good standing and no records of violation with regulatory agencies	25 years	20 years	Less than 20 years
A	Government Dealings	With three (3) government dealings as a bills payment service provider	3	2	1
B		With existing government bank accounts	With LBP and DBP	With LBP only	With DBP only
B	Service Fees	Cash Pay Out Fees	Up to 10% per cash payout	Up to 15% per cash payout	Up to 20% per cash payout
C		Bills payment fees per transaction regardless of amount	Up to Php30.00	Up to Php40.00	Up to Php50.00
B		Maintaining balance required on the part of SB Corporation to a service provider's bank account	No maintaining balance required	With maintaining balance up to Php30K	With maintaining balance up to Php50K
A	Ease of access	24 hours a day / 7 days a week accessibility of the service	24 hours a day / 7 days a week	At least 12 hours a day / 7 days a week	Less than 12 hours a day / 7 days a week
A	Security Features of the System	The facility or website must have more than 5 security features	More than 5 security features	Less than 5 security features	Less than 3 security features
A	Branch/Network Ownership	Branches or network must be owned solely by the company / bank	Owned	Owned and have outsourced company	Outsourced

A – applicable for corporate payout and collection system

B – applicable for corporate payout only

C – applicable for collection system only